



Microenterprise Access to Banking Services Program

Training Overview

Accreditation and Implementation Training
on
Mobile Phone Banking Services



Workshop Objectives

At the end of this workshop the participants will be:

- Introduced to the Mobile Phone Banking Technology
- Familiar with the various GCASH services
- Aware of the internal banking procedures e.g. security and internal control, contingency plan, etc...
- Trained on how to implement GCASH services in the rural bank



Training Agenda & Expectations

What you will Learn Today

- How to use GCASH in general and Mobile Phone Banking services in particular
- Step-by-step procedures on mobile phone banking operations
- Contingency Plans and Security and Internal Control
- Hands-on exercises
- How to implement a successful Mobile Phone Banking Services

Training Agenda

Morning Sessions

- Introduction to Mobile Phone Banking
- GCASH Basics and Demo
- Video Showing
- Coffee Break
- GCASH Exercises
- Q & A
- Lunch Break

Training Agenda

Afternoon Sessions

- Mobile Phone Banking (MPB) Fundamentals
- MPB Exercises
- How to implement a successful MPB services
- Security and Internal Control
- Contingency Plans
- Reporting and Monitoring MPBS operations
- Open Forum

Take Away Package:

- CD with Manuals and training materials – Complete Set per participant
 - Mobile Phone Banking Services Manuals (TAP, TAR, TAD & TAW)
 - Contingency Plan Manual
 - Risk Management Manual
 - Information Security Manual
 - Soft copies of the presentations and other training documents
 - Presentations
- Sample Forms and Report Templates
- Accreditation Documents (printed and in CD formats)
- Bonus: Nokia Phone Financing Program – Sign up Documents
- Certificate of Attendance

End of Presentation